

ELECTRONIC INVOICING COMPLIANCE IN THE BALKANS

★ **FEATURED ON SAP.COM** — recognized by SAP as a global partner solution for real-time, tax-authority-validated electronic invoicing across Albania, Croatia, Romania and Serbia.

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Powered by SAP Document and Reporting Compliance (DRC)

The Challenge

Albania, Croatia, Romania and Serbia have each introduced their own phased e-invoicing and e-transport mandates, on different timelines and standards. Albania requires eInvoicing and eWaybill under EN 16931 with QR codes; Croatia moves to mandatory B2B/B2C from January 1, 2026; Romania has mandated B2B/B2C invoicing since January 1, 2025 alongside eTransport; and Serbia extends its e-invoicing mandate to eTransport from January 1, 2026.

Meeting each mandate separately risks fragmented, custom-built integrations per country. Organizations running SAP across these markets need a standard, scalable path to compliance across all four countries — without re-architecting their landscape or taking on custom-code risk.

The Crimson Solution

Crimson's Electronic Invoicing solution for the Balkans extends SAP Document and Reporting Compliance, Cloud Edition, into a single regional architecture covering Albania, Croatia, Romania and Serbia, while remaining fully aligned with SAP's standard architecture.

- Native integration with SAP ERP (ECC) and SAP S/4HANA, On-Premise and Cloud (private and public editions) — no custom development required
- A single, proprietary UBL 2.3 format covering eInvoices (FI, SD), correction and self-billing invoices, eWaybills and eDelivery Notes
- Outbound and inbound processing with PEPPOL and API connectivity to each country's tax authority and e-transport platform
- Hosted on SAP Business Technology Platform via a certified cloud connector, avoiding country-by-country customization
- Fast time to value — go live in 4-5 weeks per country, on a single strategic integration point

How It Works

1

Create & Convert

Billing documents from SAP Finance and Sales (FI, SD, FI-CA, RE-FX) are consolidated and converted into e-documents under the unified Balkans UBL 2.3 framework.

2

Certify & Submit

The e-document is submitted via PEPPOL or direct API to the relevant national platform — Albania, Croatia, Romania or Serbia — which validates it and returns a synchronous response.

3

Deliver & Verify

The approved invoice or eWaybill is delivered to the recipient and stored, with response and approval data retained in SAP DRC for full audit traceability.

What the Mandate Covers

Country-Specific Timelines

Albania (B2G/B2B live, B2C from 2025), Croatia (B2B/B2C mandatory Jan 2026), Romania (B2B/B2C mandatory Jan 2025) and Serbia (B2B mandatory since 2023, eTransport from 2026) each apply their own go-live dates.

eInvoicing, eWaybill & eTransport

The mandates span eInvoicing across B2G, B2B and B2C, alongside eWaybill and eTransport requirements for goods movements in Albania, Romania and Serbia.

QR Codes & Legal Numbering

Structured invoices carry QR codes and legal numbering requirements, validated against each country's technical standard, including EN 16931 in Albania.

Key Benefits

Reduced Compliance Risk

A single regional architecture validated against each country's tax authority, minimizing custom-code exposure and audit risk across four markets.

Centralized Visibility

One strategic integration point and a single global process using SAP DRC to monitor e-invoicing and eTransport status across the region.

Future-Proof by Design

Extending the UBL format to a new country requires only extension of the schema, keeping pace with expanding B2C and eTransport mandates.

Minimal Disruption

Consistent user experience and uniform functionality across countries, without introducing any custom program or transaction code.

Why Crimson

Crimson Technology Consulting combines deep SAP expertise with regulatory insight, helping organizations turn compliance into a controlled, efficient, and strategic capability — today and for the years ahead.

- SAP DRC implementations delivered across 60+ countries and multiple industries
- Proven regional and multi-jurisdiction depth in the Balkans — Albania, Croatia, Romania, Serbia and beyond
- A single, consistent user experience across every market we deploy in
- Direct engagement with each national tax authority to keep the solution current as every mandate evolves

A GLOBAL STANDARD FOR E-INVOICING COMPLIANCE

See the full solution profile on SAP store and let's discuss your compliance roadmap.

[View on SAP.com →](#)

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